

What if you could hire employees who could retain and grow your customer base—guaranteed?

Now you can.

Predictive Profiles can ensure the growth and success of your business by helping you hire the right customer service employees. We offer screening and hiring tools designed specifically for predicting and measuring the likeliness of success for customer service positions.

The Predictive Profiles online assessment is easy to use and generates an instant electronic report. In addition, we work with you to interpret the results. Predictive Profiles—we take the mystery out of filling your customer service positions.

Our customer service profiles allow you to:

- *Select employees who match your business culture.*
- *Lower your turnover rate.*
- *Reduce costs.*
- *Assess whether the candidate will provide a good customer experience.*
- *Gain insights into the candidate's key personal strengths.*
- *Assess the candidate's ability to process emotional information and apply the information effectively.*



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